FSA Business Functions View Context

- The Business Functions view is a natural first step, along with the FSA Vision Framework and Data Strategy As-Is Data Flows, in the process to define FSA's target state
- Outlines at a high-level potential FSA core business functions
- Outlines ideas around consolidated business functions
- Is **not** an organizational framework **nor** does it represent all FSA functions
- Enables the development of high-level target states from various perspectives – data driven, business driven, capability driven
- Enables future sequencing plans to achieve a target state

FSA Business Functions View

Application Origination Disbursement Servicing **Awareness**

Application

Application Processing

- Electronic Processing
- Paper Processing & Fulfillment

Applicant/Recipient Eligibility

- Electronic Processing
- Paper Processing/Fulfillment

Performance Mgmnt*

Student Authentication & Access Mgmnt

Application for Participation

Partner Eligibility

Participation Management

Origination & Disbursement

Award Processing

School Payments (Pass-Through)

- Student Based Pymnt Calcs
- Payments & Tracking

Disbursement Processing

Funding Level Management

- Award Processing
- Calc & Monitor Funding Chngs

P-Note Processing

Common Services for Borrowers

Inbound Payment Processing Default Aversion

Consolidations

Performance Mamnt*

Loan Assignment Processing

Death, Disability & Bankruptcy

Accounting

Borrower Refund Processing

Collections

Delinquency Mamnt

Student Authentication & Access Mgmnt

Partner Management

Enrollment/Access Mgmnt

Performance Mamnt*

Oversight

- Closed School Processing
- Ongoing Monitoring
- Risk Management
- Oversight Reviews/Actions
- Accountability For Funds
- Default Rate Calculations

Bulk Payment Calcs - ACA Payments to Schools

Partner Payment Processing

Payments & Tracking

Financial Management

- Accounting
- External Financial Reporting
- Funds Control
- Budget
- Internal Controls

Support Functions

Business Process Awareness

- Counseling
- Awareness

Portfolio Data Management

- Aggregated Recipient Data
- Program Analytics & Reporting

Enterprise Performance Management

- Contract Management
- Acquisition & Planning Strategy
- Performance Analytics & Reporting

Eligibility

Participation

Oversight

Monitoring

Management

*Enterprise Support Function

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